# COASTLINE COLLEGE 

## 2018-2019 <br> Annual Program Review

English \& Humanities
(English, Humanities, Reading)

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## Section 1: Program Planning: English

Internal Analysis

| Productivity | $\mathbf{2 0 1 4 - 1 5}$ | $\mathbf{2 0 1 5 - 1 6}$ | $\mathbf{2 0 1 6 - 1 7}$ |
| :--- | :---: | :---: | :---: |
| College State-Funded Enrollment | 61,418 | 64,029 | 60,242 |
| English Enrollment | 3,755 | 3,923 | 4,094 |
| College Student Resident FTES | $6,073.20$ | $6,343.35$ | $5,928.76$ |
| English Resident FTES | 314.65 | 333.76 | 345.71 |
| Sections | 127 | 138 | 153 |
| Fill Rate | $78.3 \%$ | $81.6 \%$ | $85.7 \%$ |
| WSCH/FTEF 595 Efficiency | 443 | 430 | 421 |
| FTEF/30 | 11.9 | 13.1 | 14.0 |
| Extended Learning Enrollment | 1,206 | 1,070 | 828 |

The percentage change in the number of English enrollments in 2016-17 showed a slight increase from 2015-16 and a moderate increase from 2014-15.

The percentage change in 2016-17 resident FTES in English credit courses showed a slight increase from 20152016 and a moderate increase in comparison with resident FTES in 2014-15.

The percentage change in the number of sections in English courses in 2016-17 showed a moderate increase from 2015-16 and a substantial increase from the number of sections in 2014-15.

The percentage change in the fill rate in 2016-17 for English courses showed a moderate increase from 2015-16 and a moderate increase in comparison with the fill rate in 2014-15.

The percentage change in the WSCH/FTEF ratio in English courses in 2016-17 showed a slight decrease from 2015-16 and a slight decrease from 2014-15.

The percentage change in the FTEF/30 ratio for English courses in 2016-17 showed a moderate increase from 2015-16 and a substantial increase in comparison with the FTEF/30 ratio in 2014-15.

There was a substantial decrease in the number of English Extended Learning enrollments in 2016-17 from 2015-16 and a substantial decrease from 2014-15.

| Comparison of Enrollment Trends | 2014-15 | 2015-16 | 2016-17 |
| :---: | :---: | :---: | :---: |
| College State-Funded Enrollment | 61,418 | 64,029 | 60,242 |
| English Enrollment | 3,755 | 3,923 | 4,094 |
| Modality | 2014-15 | 2015-16 | 2016-17 |
| Traditional | 18.6\% | 15.6\% | 14.8\% |
| Online | 50.3\% | 52.4\% | 49.9\% |
| Hybrid | 0.0\% | 0.0\% | 0.0\% |
| Correspondence (Cable, Telecourse, Other DL) | 31.1\% | 32.0\% | 35.4\% |
| Gender | 2014-15 | 2015-16 | 2016-17 |
| Female | 46.6\% | 46.8\% | 43.9\% |
| Male | 52.3\% | 51.9\% | 54.8\% |
| Unknown | 1.1\% | 1.3\% | 1.3\% |
| Ethnicity | 2014-15 | 2015-16 | 2016-17 |
| African American | 10.0\% | 9.4\% | 9.3\% |
| American Indian/AK Native | 0.3\% | 0.4\% | 0.6\% |
| Asian | 27.0\% | 27.5\% | 25.5\% |
| Hispanic | 16.8\% | 18.3\% | 20.0\% |
| Pacific Islander/HI Native | 0.3\% | 0.4\% | 0.2\% |
| White | 30.9\% | 29.3\% | 29.0\% |
| Multi-Ethnicity | 12.6\% | 13.5\% | 14.6\% |
| Other/Unknown | 2.1\% | 1.3\% | 0.8\% |
|  |  |  |  |
| Age Group | 2014-15 | 2015-16 | 2016-17 |
| 19 or Less | 11.5\% | 13.3\% | 13.8\% |
| 20 to 24 | 22.3\% | 23.3\% | 21.7\% |
| 25 to 29 | 16.1\% | 15.4\% | 15.2\% |
| 30 to 34 | 12.7\% | 11.1\% | 12.1\% |
| 35 to 39 | 9.9\% | 9.8\% | 10.4\% |
| 40 to 49 | 14.9\% | 14.5\% | 14.6\% |
| 50 and Older | 12.6\% | 12.6\% | 12.3\% |

English courses made up $6.8 \%$ of all state-funded enrollment for 2016-17. The percentage difference in English course enrollment in 2016-17 showed a substantial decrease from 2015-16 and a substantial decrease from 2014-15. Enrollment in English during 2016-17 showed $14.8 \%$ of courses were taught traditional (face-to-face), 49.9\% were taught online, $0.0 \%$ were taught in the hybrid modality, and $35.4 \%$ were taught in the correspondence (cable, telecourse, and other distance learning) modality.

In 2016-17, English enrollment consisted of $43.9 \%$ female, $54.8 \%$ male, and $1.3 \%$ students of unknown gender. In 2016-17, English enrollment consisted of 9.3\% African American students, 0.6\% American Indian/AK Native students, $25.5 \%$ Asian students, $20.0 \%$ Hispanic students, $0.2 \%$ Pacific Islander/HI Native students, $29.0 \%$ White students, $14.6 \%$ multi-ethnic students, and $0.8 \%$ students of other or unknown ethnicity. The age breakdown for 2016-17 enrollments in English revealed 13.8\% aged 19 or less, 21.7\% aged 20 to 24, 15.2\% aged 25 to 29, 12.1\% aged 30 to 34, 10.4\% aged 35 to 39, 14.6\% aged 40 to $\mathbf{4 9}$, and $12.3 \%$ aged 50 and older.

| Awards | $\mathbf{2 0 1 4 - 1 5}$ | $\mathbf{2 0 1 5 - 1 6}$ | $\mathbf{2 0 1 6 - 1 7}$ |
| :--- | :---: | :---: | :---: |
| College Awarded Degrees | 1,882 | 2,109 | $\mathbf{2 , 2 2 0}$ |
| English Degrees | 6 | 5 | 11 |
| College Awarded Certificates | 748 | 644 | 602 |
| English Certificates | 0 | 0 | 0 |

The percentage change in the number of English degrees awarded in 2016-17 showed a substantial increase from 2015-16 and a substantial increase from the number of degrees awarded in 2014-15.

The percentage change in the number of English certificates awarded in 2016-17 showed no comparative data from 2015-16 and showed no comparative data in comparison with the number of certificates awarded in 201415.

| Comparison of Success Rates | $\mathbf{2 0 1 4 - 1 5}$ | $\mathbf{2 0 1 5 - 1 6}$ | $\mathbf{2 0 1 6 - 1 7}$ |
| :--- | :---: | :---: | :---: |
| College State-Funded Success Rate | $65.4 \%$ | $66.7 \%$ | $68.1 \%$ |
| College Institution Set Standard Success Rate | $55.3 \%$ | $55.4 \%$ | $56.7 \%$ |
| English Success Rate | $72.0 \%$ | $72.7 \%$ | $76.1 \%$ |


| Modality | $\mathbf{2 0 1 4 - 1 5}$ | $\mathbf{2 0 1 5 - 1 6}$ | $\mathbf{2 0 1 6 - 1 7}$ |
| :--- | :---: | :---: | :---: |
| Traditional | $\mathbf{7 9 . 7 \%}$ | $74.7 \%$ | $80.6 \%$ |
| Online | $66.4 \%$ | $67.9 \%$ | $\mathbf{7 3 . 2 \%}$ |
| Hybrid | - | - | - |
| Correspondence (Cable, Telecourse, Other DL) | $76.5 \%$ | $79.5 \%$ | $78.2 \%$ |


| Gender | $\mathbf{2 0 1 4 - 1 5}$ | $\mathbf{2 0 1 5 - 1 6}$ | $\mathbf{2 0 1 6 - 1 7}$ |
| :--- | :---: | :---: | :---: |
| Female | $70.2 \%$ | $71.6 \%$ | $76.0 \%$ |
| Male | $73.4 \%$ | $73.7 \%$ | $76.5 \%$ |
| Unknown | $80.0 \%$ | $74.0 \%$ | $58.5 \%$ |


| Ethnicity | $\mathbf{2 0 1 4 - 1 5}$ | $\mathbf{2 0 1 5 - 1 6}$ | $\mathbf{2 0 1 6 - 1 7}$ |
| :--- | :---: | :---: | :---: |
| African American | $64.2 \%$ | $70.4 \%$ | $74.2 \%$ |
| American Indian/AK Native | $61.5 \%$ | $64.7 \%$ | $68.0 \%$ |
| Asian | $78.2 \%$ | $79.0 \%$ | $81.6 \%$ |
| Hispanic | $69.6 \%$ | $68.2 \%$ | $70.1 \%$ |
| Pacific Islander/HI Native | $61.5 \%$ | $80.0 \%$ | $77.8 \%$ |
| White | $72.8 \%$ | $74.1 \%$ | $78.9 \%$ |
| Multi-Ethnicity | $65.7 \%$ | $64.9 \%$ | $70.8 \%$ |
| Other/Unknown | $79.5 \%$ | $70.0 \%$ | $68.8 \%$ |


| Age Group | $\mathbf{2 0 1 4 - 1 5}$ | $\mathbf{2 0 1 5 - 1 6}$ | $\mathbf{2 0 1 6 - 1 7}$ |
| :--- | :---: | :---: | :---: |
| 19 or Less | $76.2 \%$ | $74.0 \%$ | $78.0 \%$ |
| 20 to 24 | $63.5 \%$ | $62.8 \%$ | $71.1 \%$ |
| 25 to 29 | $66.4 \%$ | $70.5 \%$ | $73.1 \%$ |
| 30 to 34 | $75.3 \%$ | $72.7 \%$ | $76.9 \%$ |
| 35 to 39 | $81.4 \%$ | $75.0 \%$ | $79.2 \%$ |
| 40 to 49 | $73.3 \%$ | $78.4 \%$ | $78.5 \%$ |
| 50 and Older | $78.3 \%$ | $84.1 \%$ | $80.1 \%$ |

The percentage difference in the course success rate in English courses in 2016-17 showed a slight increase from 2015-16 and a moderate increase from 2014-15. When comparing the percentage point difference in the English 2016-17 course success rate to the College's overall success average* (66.6\%) and the institution-set standard* (56.6\%) for credit course success, the English course success rate was moderately higher than the college average and substantially higher than the institution-set standard* (56.6\%) for credit course success.

When comparing the percentage point difference between instructional modalities to the overall English success rate for 2016-17, the success rate was slightly higher for traditional (face-to-face) English courses, slightly lower for online courses, not applicable for hybrid courses, and slightly higher for correspondence (cable, telecourse, and other distance learning) courses.

When comparing the percentage point difference between genders to the overall English success rate for 201617 , the success rate was minimally different for female students in English courses, minimally different for male students, and substantially lower for students of unknown gender.

When comparing the percentage point difference between ethnicity groups to the overall English success rate for 2016-17, the success rate was slightly lower for African American students in English courses, moderately lower for American Indian/AK Native students, moderately higher for Asian students, moderately lower for Hispanic students, slightly higher for Pacific Islander/HI Native students, slightly higher for White students, moderately lower for multi-ethnic students, and moderately lower for students of other or unknown ethnicity.

When comparing the percentage point difference between age groups to the overall English success rate for 2016-17, the success rate was slightly higher for students aged 19 or less in English courses, slightly lower for students aged 20 to $\mathbf{2 4}$, slightly lower for students aged 25 to $\mathbf{2 9}$, minimally different for students aged 30 to 34, slightly higher for students aged 35 to $\mathbf{3 9}$, slightly higher for students aged 40 to 49, and slightly higher for students aged 50 and older.

| Comparison of Retention Rates | 2014-15 | 2015-16 | 2016-17 |
| :---: | :---: | :---: | :---: |
| College State-Funded Retention Rate | 85.7\% | 86.1\% | 85.8\% |
| College Institution Set Standard Retention Rate | 70.1\% | 69.9\% | 73.2\% |
| English Retention Rate | 80.9\% | 83.5\% | 85.1\% |
| Modality | 2014-15 | 2015-16 | 2016-17 |
| Traditional | 91.8\% | 90.2\% | 92.0\% |
| Online | 75.2\% | 77.4\% | 82.4\% |
| Hybrid | - | - | - |
| Correspondence (Cable, Telecourse, Other DL) | 83.6\% | 90.0\% | 86.0\% |
| Gender | 2014-15 | 2015-16 | 2016-17 |
| Female | 79.9\% | 82.4\% | 85.8\% |
| Male | 81.8\% | 84.5\% | 84.9\% |
| Unknown | 85.0\% | 80.0\% | 71.7\% |
| Ethnicity | 2014-15 | 2015-16 | 2016-17 |
| African American | 74.6\% | 83.7\% | 86.6\% |
| American Indian/AK Native | 76.9\% | 82.4\% | 76.0\% |
| Asian | 87.5\% | 87.9\% | 89.0\% |
| Hispanic | 79.2\% | 82.4\% | 83.3\% |
| Pacific Islander/HI Native | 76.9\% | 93.3\% | 88.9\% |
| White | 80.4\% | 82.8\% | 85.6\% |
| Multi-Ethnicity | 74.9\% | 77.5\% | 79.5\% |
| Other/Unknown | 84.6\% | 78.0\% | 81.3\% |
|  |  |  |  |
| Age Group | 2014-15 | 2015-16 | 2016-17 |
| 19 or Less | 85.8\% | 87.2\% | 89.7\% |
| 20 to 24 | 75.6\% | 75.3\% | 82.0\% |
| 25 to 29 | 75.0\% | 82.7\% | 81.9\% |
| 30 to 34 | 82.0\% | 82.4\% | 85.4\% |
| 35 to 39 | 88.1\% | 86.7\% | 86.6\% |
| 40 to 49 | 80.3\% | 86.3\% | 85.9\% |
| 50 and Older | 87.3\% | 90.7\% | 87.1\% |

The percentage difference in the retention rate in English courses in 2016-17 showed a slight increase from 2015-16 and a moderate increase from 2014-15. When comparing the percentage point difference in the English 2016-17 retention rate to the College's overall retention average* (85.8\%) and the institution-set standard* ( $73.2 \%$ ) for credit course success, the English retention rate was minimally different than the college average and substantially higher than the institution-set standard* for credit course success.

When comparing the percentage point difference between instructional modalities to the overall English retention rate for 2016-17, the retention rate was moderately higher for traditional (face-to-face) English courses, slightly lower for online courses, not applicable for hybrid courses, and minimally different for correspondence (cable, telecourse, and other distance learning) courses.

When comparing the percentage point difference between genders to the overall English retention rate for 2016-17, the retention rate was minimally different for female students in English courses, minimally different for male students, and substantially lower for students of unknown gender.

When comparing the percentage point difference between ethnicity groups to the overall English retention rate for 2016-17, the retention rate was slightly higher for African American students in English courses, moderately lower for American Indian/AK Native students, slightly higher for Asian students, slightly lower for Hispanic students, slightly higher for Pacific Islander/HI Native students, minimally different for White students, moderately lower for multi-ethnic students, and slightly lower for students of other or unknown ethnicity.

When comparing the percentage point difference between age groups to the overall English retention rate for 2016-17, the retention rate was slightly higher for students aged 19 or less in English courses, slightly lower for students aged 20 to $\mathbf{2 4}$, slightly lower for students aged $\mathbf{2 5}$ to 29, minimally different for students aged $\mathbf{3 0}$ to $\mathbf{3 4}$, slightly higher for students aged $\mathbf{3 5}$ to $\mathbf{3 9}$, minimally different for students aged $\mathbf{4 0}$ to $\mathbf{4 9}$, and slightly higher for students aged 50 and older.
*Note: College term success and retention averages and institution-set standards are computed annually and recorded in the college Key Performance Indicators (KPI) Scorecard.

Data Source: Banner Student Information System
Calculation Categories

| Language | Range |
| :--- | :--- |
| Minimal to No Difference | $<1.0 \%$ |
| Slight Increase/Decrease | Between $1.0 \%$ and $5.0 \%$ |
| Moderate Increase/Decrease | Between $5.1 \%$ and $10.0 \%$ |
| Substantial Increase/Decrease | $>10.0 \%$ |

## Section 1: Program Planning: Humanities

## Internal Analysis

| Productivity | $\mathbf{2 0 1 4 - 1 5}$ | $\mathbf{2 0 1 5 - 1 6}$ | $\mathbf{2 0 1 6 - 1 7}$ |
| :--- | :---: | :---: | :---: |
| College State-Funded Enrollment | 61,418 | 64,029 | 60,242 |
| Humanities Enrollment | 824 | 1,042 | 813 |
| College Student Resident FTES | $6,073.20$ | $6,343.35$ | $5,928.76$ |
| Humanities Resident FTES | 73.76 | 92.86 | 71.84 |
| Sections | 11 | 11 | 11 |
| Fill Rate | $78.6 \%$ | $78.0 \%$ | $73.7 \%$ |
| WSCH/FTEF 595 Efficiency | 1,019 | 1,113 | 917 |
| FTEF/30 | 1.2 | 1.4 | 1.3 |
| Extended Learning Enrollment | 419 | 383 | 310 |

The percentage change in the number of Humanities enrollments in 2016-17 showed a substantial decrease from 2015-16 and a slight decrease from 2014-15.

The percentage change in 2016-17 resident FTES in Humanities credit courses showed a substantial decrease from 2015-2016 and a slight decrease in comparison with resident FTES in 2014-15.

The percentage change in the number of sections in Humanities courses in 2016-17 showed a minimal difference from 2015-16 and a minimal difference from the number of sections in 2014-15.

The percentage change in the fill rate in 2016-17 for Humanities courses showed a moderate decrease from 2015-16 and a moderate decrease in comparison with the fill rate in 2014-15.

The percentage change in the WSCH/FTEF ratio in Humanities courses in 2016-17 showed a substantial decrease from 2015-16 and a substantial decrease from 2014-15.

The percentage change in the FTEF/30 ratio for Humanities courses in 2016-17 showed a moderate decrease from 2015-16 and a moderate increase in comparison with the FTEF/30 ratio in 2014-15.

There was a substantial decrease in the number of Humanities Extended Learning enrollments in 2016-17 from 2015-16 and a substantial decrease from 2014-15.


Humanities courses made up $1.3 \%$ of all state-funded enrollment for 2016-17. The percentage difference in Humanities course enrollment in 2016-17 showed a moderate decrease from 2015-16 and a moderate decrease from 2014-15. Enrollment in Humanities during 2016-17 showed $9.5 \%$ of courses were taught traditional (face-to-face), $46.0 \%$ were taught online, $0.0 \%$ were taught in the hybrid modality, and $44.5 \%$ were taught in the correspondence (cable, telecourse, and other distance learning) modality.

In 2016-17, Humanities enrollment consisted of $36.9 \%$ female, $61.0 \%$ male, and $2.1 \%$ students of unknown gender. In 2016-17, Humanities enrollment consisted of 12.7\% African American students, 0.7\% American Indian/AK Native students, $9.8 \%$ Asian students, $23.9 \%$ Hispanic students, $0.5 \%$ Pacific Islander/HI Native students, $37.1 \%$ White students, $13.9 \%$ multi-ethnic students, and $1.4 \%$ students of other or unknown ethnicity. The age breakdown for 2016-17 enrollments in Humanities revealed $18.2 \%$ aged 19 or less, $16.7 \%$ aged 20 to 24, $16.1 \%$ aged $\mathbf{2 5}$ to $\mathbf{2 9}, 12.8 \%$ aged $\mathbf{3 0}$ to $\mathbf{3 4}, 11.4 \%$ aged $\mathbf{3 5}$ to $\mathbf{3 9}, 15.1 \%$ aged 40 to $\mathbf{4 9}$, and $9.6 \%$ aged 50 and older.

| Awards | $\mathbf{2 0 1 4 - 1 5}$ | $\mathbf{2 0 1 5 - 1 6}$ | $\mathbf{2 0 1 6 - 1 7}$ |
| :--- | :---: | :---: | :---: |
| College Awarded Degrees | 1,882 | 2,109 | $\mathbf{2 , 2 2 0}$ |
| Humanities Degrees | 0 | 0 | 0 |
| College Awarded Certificates | 748 | 644 | 602 |
| Humanities Certificates | 0 | 0 | 0 |

The percentage change in the number of Humanities degrees awarded in 2016-17 showed no comparative data from 2015-16 and no comparative data from the number of degrees awarded in 2014-15.

The percentage change in the number of Humanities certificates awarded in 2016-17 showed no comparative data from 2015-16 and showed no comparative data in comparison with the number of certificates awarded in 2014-15

| Comparison of Success Rates | $\mathbf{2 0 1 4 - 1 5}$ | $\mathbf{2 0 1 5 - 1 6}$ | $\mathbf{2 0 1 6 - 1 7}$ |
| :--- | :---: | :---: | :---: |
| College State-Funded Success Rate | $65.4 \%$ | $66.7 \%$ | $68.1 \%$ |
| College Institution Set Standard Success Rate | $55.3 \%$ | $55.4 \%$ | $56.7 \%$ |
| Humanities Success Rate | $62.2 \%$ | $63.7 \%$ | $77.1 \%$ |


| Modality | $\mathbf{2 0 1 4 - 1 5}$ | $\mathbf{2 0 1 5 - 1 6}$ | $\mathbf{2 0 1 6 - 1 7}$ |
| :--- | :---: | :---: | :---: |
| Traditional | $87.0 \%$ | $56.4 \%$ | $92.2 \%$ |
| Online | $64.4 \%$ | $65.8 \%$ | $83.7 \%$ |
| Hybrid | - | - | - |
| Correspondence (Cable, Telecourse, Other DL) | $56.4 \%$ | $62.4 \%$ | $67.1 \%$ |


| Gender | $\mathbf{2 0 1 4 - 1 5}$ | $\mathbf{2 0 1 5 - 1 6}$ | $\mathbf{2 0 1 6 - 1 7}$ |
| :--- | :---: | :---: | :---: |
| Female | $66.3 \%$ | $63.0 \%$ | $86.0 \%$ |
| Male | $60.1 \%$ | $63.6 \%$ | $71.6 \%$ |
| Unknown | $40.0 \%$ | $100.0 \%$ | $82.4 \%$ |


| Ethnicity | $\mathbf{2 0 1 4 - 1 5}$ | $\mathbf{2 0 1 5 - 1 6}$ | $\mathbf{2 0 1 6 - 1 7}$ |
| :--- | :---: | :---: | :---: |
| African American | $51.9 \%$ | $53.8 \%$ | $68.0 \%$ |
| American Indian/AK Native | $28.6 \%$ | $33.3 \%$ | $66.7 \%$ |
| Asian | $68.7 \%$ | $77.4 \%$ | $88.8 \%$ |
| Hispanic | $61.1 \%$ | $63.8 \%$ | $71.6 \%$ |
| Pacific Islander/HI Native | $100.0 \%$ | $42.9 \%$ | $75.0 \%$ |
| White | $65.7 \%$ | $67.0 \%$ | $80.8 \%$ |
| Multi-Ethnicity | $61.3 \%$ | $57.9 \%$ | $78.8 \%$ |
| Other/Unknown | $53.8 \%$ | $85.7 \%$ | $63.6 \%$ |


| Age Group | $\mathbf{2 0 1 4 - 1 5}$ | $\mathbf{2 0 1 5 - 1 6}$ | $\mathbf{2 0 1 6 - 1 7}$ |
| :--- | :---: | :---: | :---: |
| 19 or Less | $74.6 \%$ | $68.5 \%$ | $91.9 \%$ |
| 20 to 24 | $54.4 \%$ | $60.0 \%$ | $72.1 \%$ |
| 25 to 29 | $59.5 \%$ | $55.6 \%$ | $75.6 \%$ |
| 30 to 34 | $58.9 \%$ | $61.6 \%$ | $76.9 \%$ |
| 35 to 39 | $61.6 \%$ | $71.2 \%$ | $72.0 \%$ |
| 40 to 49 | $64.4 \%$ | $67.6 \%$ | $74.0 \%$ |
| 50 and Older | $63.9 \%$ | $63.8 \%$ | $71.8 \%$ |

The percentage difference in the course success rate in Humanities courses in 2016-17 showed a substantial increase from 2015-16 and a substantial increase from 2014-15. When comparing the percentage point difference in the Humanities 2016-17 course success rate to the College's overall success average* ( $66.6 \%$ ) and the institution-set standard* ( $56.6 \%$ ) for credit course success, the Humanities course success rate was moderately higher than the college average and substantially higher than the institution-set standard* (56.6\%) for credit course success.

When comparing the percentage point difference between instructional modalities to the overall Humanities success rate for 2016-17, the success rate was substantially higher for traditional (face-to-face) Humanities courses, moderately higher for online courses, not applicable for hybrid courses, and moderately lower for correspondence (cable, telecourse, and other distance learning) courses.

When comparing the percentage point difference between genders to the overall Humanities success rate for 2016-17, the success rate was moderately higher for female students in Humanities courses, moderately lower for male students, and moderately higher for students of unknown gender.

When comparing the percentage point difference between ethnicity groups to the overall Humanities success rate for 2016-17, the success rate was moderately lower for African American students in Humanities courses, substantially lower for American Indian/AK Native students, substantially higher for Asian students, moderately lower for Hispanic students, slightly lower for Pacific Islander/HI Native students, slightly higher for White students, slightly higher for multi-ethnic students, and substantially lower for students of other or unknown ethnicity.

When comparing the percentage point difference between age groups to the overall Humanities success rate for 2016-17, the success rate was substantially higher for students aged 19 or less in Humanities courses, moderately lower for students aged 20 to 24, slightly lower for students aged $\mathbf{2 5}$ to 29, minimally different for students aged 30 to $\mathbf{3 4}$, moderately lower for students aged 35 to 39 , slightly lower for students aged 40 to 49 , and moderately lower for students aged $\mathbf{5 0}$ and older.

| Comparison of Retention Rates | 2014-15 | 2015-16 | 2016-17 |
| :---: | :---: | :---: | :---: |
| College State-Funded Retention Rate | 85.7\% | 86.1\% | 85.8\% |
| College Institution Set Standard Retention Rate | 70.1\% | 69.9\% | 73.2\% |
| Humanities Retention Rate | 76.6\% | 81.8\% | 86.5\% |
| Modality | 2014-15 | 2015-16 | 2016-17 |
| Traditional | 95.7\% | 89.7\% | 94.8\% |
| Online | 76.4\% | 79.9\% | 88.2\% |
| Hybrid | - | - | - |
| Correspondence (Cable, Telecourse, Other DL) | 73.7\% | 82.8\% | 82.9\% |
|  |  |  |  |
| Gender | 2014-15 | 2015-16 | 2016-17 |
| Female | 78.4\% | 79.2\% | 91.0\% |
| Male | 76.0\% | 82.9\% | 83.9\% |
| Unknown | 40.0\% | 100.0\% | 82.4\% |
|  |  |  |  |
| Ethnicity | 2014-15 | 2015-16 | 2016-17 |
| African American | 67.6\% | 81.0\% | 84.5\% |
| American Indian/AK Native | 85.7\% | 66.7\% | 83.3\% |
| Asian | 81.9\% | 92.5\% | 91.3\% |
| Hispanic | 79.5\% | 81.2\% | 84.0\% |
| Pacific Islander/HI Native | 100.0\% | 85.7\% | 75.0\% |
| White | 77.8\% | 83.0\% | 87.1\% |
| Multi-Ethnicity | 73.0\% | 73.2\% | 89.4\% |
| Other/Unknown | 69.2\% | 92.9\% | 72.7\% |
|  |  |  |  |
| Age Group | 2014-15 | 2015-16 | 2016-17 |
| 19 or Less | 91.2\% | 87.1\% | 96.6\% |
| 20 to 24 | 70.1\% | 79.4\% | 81.6\% |
| 25 to 29 | 74.4\% | 73.5\% | 84.7\% |
| 30 to 34 | 74.1\% | 78.1\% | 88.5\% |
| 35 to 39 | 74.7\% | 87.2\% | 83.9\% |
| 40 to 49 | 76.0\% | 85.9\% | 85.4\% |
| 50 and Older | 78.3\% | 83.6\% | 80.8\% |

The percentage difference in the retention rate in Humanities courses in 2016-17 showed a moderate increase from 2015-16 and a substantial increase from 2014-15. When comparing the percentage point difference in the Humanities 2016-17 retention rate to the College's overall retention average* (85.8\%) and the institution-set standard* (73.2\%) for credit course success, the Humanities retention rate was minimally different than the college average and substantially higher than the institution-set standard* for credit course success.

When comparing the percentage point difference between instructional modalities to the overall Humanities retention rate for 2016-17, the retention rate was moderately higher for traditional (face-to-face) Humanities courses, slightly higher for online courses, not applicable for hybrid courses, and slightly lower for correspondence (cable, telecourse, and other distance learning) courses.

When comparing the percentage point difference between genders to the overall Humanities retention rate for 2016-17, the retention rate was slightly higher for female students in Humanities courses, slightly lower for male students, and slightly lower for students of unknown gender.

When comparing the percentage point difference between ethnicity groups to the overall Humanities retention rate for 2016-17, the retention rate was slightly lower for African American students in Humanities courses, slightly lower for American Indian/AK Native students, slightly higher for Asian students, slightly lower for Hispanic students, substantially lower for Pacific Islander/HI Native students, minimally different for White students, slightly higher for multi-ethnic students, and substantially lower for students of other or unknown ethnicity.

When comparing the percentage point difference between age groups to the overall Humanities retention rate for 2016-17, the retention rate was substantially higher for students aged 19 or less in Humanities courses, slightly lower for students aged 20 to $\mathbf{2 4}$, slightly lower for students aged $\mathbf{2 5}$ to $\mathbf{2 9}$, slightly higher for students aged $\mathbf{3 0}$ to 34 , slightly lower for students aged 35 to 39 , slightly lower for students aged 40 to $\mathbf{4 9}$, and moderately lower for students aged $\mathbf{5 0}$ and older.
*Note: College term success and retention averages and institution-set standards are computed annually and recorded in the college Key Performance Indicators (KPI) Scorecard.

Data Source: Banner Student Information System

Calculation Categories

| Language | Range |
| :--- | :--- |
| Minimal to No Difference | $<1.0 \%$ |
| Slight Increase/Decrease | Between $1.0 \%$ and $5.0 \%$ |
| Moderate Increase/Decrease | Between $5.1 \%$ and $10.0 \%$ |
| Substantial Increase/Decrease | $>10.0 \%$ |

## Section 1: Program Planning: Reading

## Internal Analysis

| Productivity | $\mathbf{2 0 1 4 - 1 5}$ | $\mathbf{2 0 1 5 - 1 6}$ | $\mathbf{2 0 1 6 - 1 7}$ |
| :--- | :---: | :---: | :---: |
| College State-Funded Enrollment | 61,418 | 64,029 | 60,242 |
| Reading Enrollment | 26 | 18 | 3 |
| College Student Resident FTES | $6,073.20$ | $6,343.35$ | $5,928.76$ |
| Reading Resident FTES | 2.41 | 1.55 | 0.27 |
| Sections | 3 | 2 | 1 |
| Fill Rate | $21.7 \%$ | $18.9 \%$ | $6.7 \%$ |
| WSCH/FTEF 595 Efficiency | 132 | 127 | 45 |
| FTEF/30 | 0.3 | 0.2 | 0.1 |
| Extended Learning Enrollment | 0 | 0 | 0 |

The percentage change in the number of Reading enrollments in 2016-17 showed a substantial decrease from 2015-16 and a substantial decrease from 2014-15.

The percentage change in 2016-17 resident FTES in Reading credit courses showed a substantial decrease from 2015-2016 and a substantial decrease in comparison with resident FTES in 2014-15.

The percentage change in the number of sections in Reading courses in 2016-17 showed a substantial decrease from 2015-16 and a substantial decrease from the number of sections in 2014-15.

The percentage change in the fill rate in 2016-17 for Reading courses showed a substantial decrease from 201516 and a substantial decrease in comparison with the fill rate in 2014-15.

The percentage change in the WSCH/FTEF ratio in Reading courses in 2016-17 showed a substantial decrease from 2015-16 and a substantial decrease from 2014-15.

The percentage change in the FTEF/30 ratio for Reading courses in 2016-17 showed a substantial decrease from 2015-16 and a substantial decrease in comparison with the FTEF/30 ratio in 2014-15.

There was no comparative data in the number of Reading Extended Learning enrollments in 2016-17 from 201516 and no comparative data from 2014-15.

| Comparison of Enrollment Trends | 2014-15 | 2015-16 | 2016-17 |
| :---: | :---: | :---: | :---: |
| College State-Funded Enrollment | 61,418 | 64,029 | 60,242 |
| Reading Enrollment | 26 | 18 | 3 |
| Modality | 2014-15 | 2015-16 | 2016-17 |
| Traditional | 11.5\% | 0.0\% | 0.0\% |
| Online | 88.5\% | 100.0\% | 100.0\% |
| Hybrid | 0.0\% | 0.0\% | 0.0\% |
| Correspondence (Cable, Telecourse, Other DL) | 0.0\% | 0.0\% | 0.0\% |
|  |  |  |  |
| Gender | 2014-15 | 2015-16 | 2016-17 |
| Female | 73.1\% | 72.2\% | 100.0\% |
| Male | 26.9\% | 27.8\% | 0.0\% |
| Unknown | 0.0\% | 0.0\% | 0.0\% |
|  |  |  |  |
| Ethnicity | 2014-15 | 2015-16 | 2016-17 |
| African American | 0.0\% | 16.7\% | 0.0\% |
| American Indian/AK Native | 0.0\% | 0.0\% | 0.0\% |
| Asian | 23.1\% | 44.4\% | 33.3\% |
| Hispanic | 26.9\% | 5.6\% | 0.0\% |
| Pacific Islander/HI Native | 0.0\% | 0.0\% | 0.0\% |
| White | 23.1\% | 16.7\% | 33.3\% |
| Multi-Ethnicity | 19.2\% | 16.7\% | 33.3\% |
| Other/Unknown | 7.7\% | 0.0\% | 0.0\% |
|  |  |  |  |
| Age Group | 2014-15 | 2015-16 | 2016-17 |
| 19 or Less | 7.7\% | 5.6\% | 0.0\% |
| 20 to 24 | 19.2\% | 5.6\% | 33.3\% |
| 25 to 29 | 11.5\% | 11.1\% | 66.7\% |
| 30 to 34 | 11.5\% | 22.2\% | 0.0\% |
| 35 to 39 | 15.4\% | 5.6\% | 0.0\% |
| 40 to 49 | 15.4\% | 27.8\% | 0.0\% |
| 50 and Older | 19.2\% | 22.2\% | 0.0\% |

Reading courses made up $0.0 \%$ of all state-funded enrollment for 2016-17. The percentage difference in Reading course enrollment in 2016-17 showed a slight decrease from 2015-16 and a slight decrease from 2014-15. Enrollment in Reading during 2016-17 showed $0.0 \%$ of courses were taught traditional (face-to-face), $100.0 \%$ were taught online, $0.0 \%$ were taught in the hybrid modality, and $0.0 \%$ were taught in the correspondence (cable, telecourse, and other distance learning) modality.

In 2016-17, Reading enrollment consisted of $100.0 \%$ female, $0.0 \%$ male, and $0.0 \%$ students of unknown gender. In 2016-17, Reading enrollment consisted of 0.0\% African American students, 0.0\% American Indian/AK Native students, $33.3 \%$ Asian students, $0.0 \%$ Hispanic students, $0.0 \%$ Pacific Islander/HI Native students, $33.3 \%$ White students, $33.3 \%$ multi-ethnic students, and $0.0 \%$ students of other or unknown ethnicity. The age breakdown for 2016-17 enrollments in Reading revealed 0.0\% aged 19 or less, 33.3\% aged 20 to 24, 66.7\% aged 25 to 29, 0.0\% aged 30 to $34,0.0 \%$ aged 35 to $39,0.0 \%$ aged 40 to 49 , and $0.0 \%$ aged 50 and older.

| Awards | $\mathbf{2 0 1 4 - 1 5}$ | $\mathbf{2 0 1 5 - 1 6}$ | $\mathbf{2 0 1 6 - 1 7}$ |
| :--- | :---: | :---: | :---: |
| College Awarded Degrees | 1,882 | 2,109 | $\mathbf{2 , 2 2 0}$ |
| Reading Degrees | 0 | 0 | 0 |
| College Awarded Certificates | 748 | 644 | 602 |
| Reading Certificates | 0 | 0 | 0 |

The percentage change in the number of Reading degrees awarded in 2016-17 showed no comparative data from 2015-16 and no comparative data from the number of degrees awarded in 2014-15.

The percentage change in the number of Reading certificates awarded in 2016-17 showed no comparative data from 2015-16 and showed no comparative data in comparison with the number of certificates awarded in 201415.

| Comparison of Success Rates | $\mathbf{2 0 1 4 - 1 5}$ | $\mathbf{2 0 1 5 - 1 6}$ | $\mathbf{2 0 1 6 - 1 7}$ |
| :--- | :---: | :---: | :---: |
| College State-Funded Success Rate | $65.4 \%$ | $66.7 \%$ | $68.1 \%$ |
| College Institution Set Standard Success Rate | $55.3 \%$ | $55.4 \%$ | $56.7 \%$ |
| Reading Success Rate | $69.2 \%$ | $55.6 \%$ | $66.7 \%$ |


| Modality | $\mathbf{2 0 1 4 - 1 5}$ | $\mathbf{2 0 1 5 - 1 6}$ | $\mathbf{2 0 1 6 - 1 7}$ |
| :--- | :---: | :---: | :---: |
| Traditional | $66.7 \%$ | - | - |
| Online | $69.6 \%$ | $55.6 \%$ | $66.7 \%$ |
| Hybrid | - | - | - |
| Correspondence (Cable, Telecourse, Other DL) | - | - | - |


| Gender | $\mathbf{2 0 1 4 - 1 5}$ | $\mathbf{2 0 1 5 - 1 6}$ | $\mathbf{2 0 1 6 - 1 7}$ |
| :--- | :---: | :---: | :---: |
| Female | $68.4 \%$ | $53.8 \%$ | $66.7 \%$ |
| Male | $71.4 \%$ | $60.0 \%$ | $0.0 \%$ |
| Unknown | $0.0 \%$ | - | - |


| Ethnicity | $\mathbf{2 0 1 4 - 1 5}$ | $\mathbf{2 0 1 5 - 1 6}$ | $\mathbf{2 0 1 6 - 1 7}$ |
| :--- | :---: | :---: | :---: |
| African American | $0.0 \%$ | $0.0 \%$ | $0.0 \%$ |
| American Indian/AK Native | - | - | - |
| Asian | $83.3 \%$ | $62.5 \%$ | $100.0 \%$ |
| Hispanic | $71.4 \%$ | $0.0 \%$ | - |
| Pacific Islander/HI Native | - | - | - |
| White | $66.7 \%$ | $100.0 \%$ | $0.0 \%$ |
| Multi-Ethnicity | $60.0 \%$ | $66.7 \%$ | $100.0 \%$ |
| Other/Unknown | $50.0 \%$ | - | - |


| Age Group | $\mathbf{2 0 1 4 - 1 5}$ | $\mathbf{2 0 1 5 - 1 6}$ | $\mathbf{2 0 1 6 - 1 7}$ |
| :--- | :---: | :---: | :---: |
| 19 or Less | $50.0 \%$ | $100.0 \%$ | - |
| 20 to 24 | $60.0 \%$ | $100.0 \%$ | $100.0 \%$ |
| 25 to 29 | $66.7 \%$ | $50.0 \%$ | $50.0 \%$ |
| 30 to 34 | $33.3 \%$ | $50.0 \%$ | $0.0 \%$ |
| 35 to 39 | $75.0 \%$ | $0.0 \%$ | $0.0 \%$ |
| 40 to 49 | $100.0 \%$ | $40.0 \%$ | $0.0 \%$ |
| 50 and Older | $80.0 \%$ | $75.0 \%$ | $0.0 \%$ |

The percentage difference in the course success rate in Reading courses in 2016-17 showed a substantial increase from 2015-16 and a slight decrease from 2014-15. When comparing the percentage point difference in the Reading 2016-17 course success rate to the College's overall success average* (66.6\%) and the institutionset standard* (56.6\%) for credit course success, the Reading course success rate was slightly lower than the college average and moderately higher than the institution-set standard* (56.6\%) for credit course success.

When comparing the percentage point difference between instructional modalities to the overall Reading success rate for 2016-17, the success rate was not applicable for traditional (face-to-face) Reading courses, minimally different for online courses, not applicable for hybrid courses, and not applicable for correspondence (cable, telecourse, and other distance learning) courses.

When comparing the percentage point difference between genders to the overall Reading success rate for 201617, the success rate was minimally different for female students in Reading courses, not applicable for male students, and not applicable for students of unknown gender.

When comparing the percentage point difference between ethnicity groups to the overall Reading success rate for 2016-17, the success rate was not applicable for African American students in Reading courses, not applicable for American Indian/AK Native students, substantially higher for Asian students, not applicable for Hispanic students, not applicable for Pacific Islander/HI Native students, substantially lower for White students, substantially higher for multi-ethnic students, and not applicable for students of other or unknown ethnicity.

When comparing the percentage point difference between age groups to the overall Reading success rate for 2016-17, the success rate was not applicable for students aged 19 or less in Reading courses, substantially higher for students aged $\mathbf{2 0}$ to 24, substantially lower for students aged $\mathbf{2 5}$ to 29, not applicable for students aged $\mathbf{3 0}$ to 34, not applicable for students aged 35 to 39, not applicable for students aged 40 to 49, and not applicable for students aged $\mathbf{5 0}$ and older.

| Comparison of Retention Rates | $\mathbf{2 0 1 4 - 1 5}$ | $\mathbf{2 0 1 5 - 1 6}$ | $\mathbf{2 0 1 6 - 1 7}$ |
| :--- | :---: | :---: | :---: |
| College State-Funded Retention Rate | $85.7 \%$ | $86.1 \%$ | $85.8 \%$ |
| College Institution Set Standard Retention Rate | $70.1 \%$ | $69.9 \%$ | $73.2 \%$ |
| Reading Retention Rate | $84.6 \%$ | $61.1 \%$ | $66.7 \%$ |


| Modality | $\mathbf{2 0 1 4 - 1 5}$ | $\mathbf{2 0 1 5 - 1 6}$ | $\mathbf{2 0 1 6 - 1 7}$ |
| :--- | :---: | :---: | :---: |
| Traditional | $66.7 \%$ | - | - |
| Online | $87.0 \%$ | $61.1 \%$ | $66.7 \%$ |
| Hybrid | - | - | - |
| Correspondence (Cable, Telecourse, Other DL) | - | - | - |


| Gender | $\mathbf{2 0 1 4 - 1 5}$ | $\mathbf{2 0 1 5 - 1 6}$ | $\mathbf{2 0 1 6 - 1 7}$ |
| :--- | :---: | :---: | :---: |
| Female | $84.2 \%$ | $61.5 \%$ | $66.7 \%$ |
| Male | $85.7 \%$ | $60.0 \%$ | $0.0 \%$ |
| Unknown | $0.0 \%$ | - | - |


| Ethnicity | $\mathbf{2 0 1 4 - 1 5}$ | $\mathbf{2 0 1 5 - 1 6}$ | $\mathbf{2 0 1 6 - 1 7}$ |
| :--- | :---: | :---: | :---: |
| African American | $0.0 \%$ | $33.3 \%$ | $0.0 \%$ |
| American Indian/AK Native | - | - | - |
| Asian | $83.3 \%$ | $62.5 \%$ | $100.0 \%$ |
| Hispanic | $71.4 \%$ | $0.0 \%$ | - |
| Pacific Islander/HI Native | - | - | - |
| White | $83.3 \%$ | $100.0 \%$ | $0.0 \%$ |
| Multi-Ethnicity | $100.0 \%$ | $66.7 \%$ | $100.0 \%$ |
| Other/Unknown | $100.0 \%$ | - | - |


| Age Group | $\mathbf{2 0 1 4 - 1 5}$ | $\mathbf{2 0 1 5 - 1 6}$ | $\mathbf{2 0 1 6 - 1 7}$ |
| :--- | :---: | :---: | :---: |
| 19 or Less | $100.0 \%$ | $100.0 \%$ | - |
| 20 to 24 | $80.0 \%$ | $100.0 \%$ | $100.0 \%$ |
| 25 to 29 | $100.0 \%$ | $50.0 \%$ | $50.0 \%$ |
| 30 to 34 | $33.3 \%$ | $50.0 \%$ | $0.0 \%$ |
| 35 to 39 | $75.0 \%$ | $100.0 \%$ | $0.0 \%$ |
| 40 to 49 | $100.0 \%$ | $40.0 \%$ | $0.0 \%$ |
| 50 and Older | $100.0 \%$ | $75.0 \%$ | $0.0 \%$ |

The percentage difference in the retention rate in Reading courses in 2016-17 showed a moderate increase from 2015-16 and a substantial decrease from 2014-15. When comparing the percentage point difference in the Reading 2016-17 retention rate to the College's overall retention average* ( $85.8 \%$ ) and the institution-set standard* (73.2\%) for credit course success, the Reading retention rate was substantially lower than the college average and moderately lower than the institution-set standard* for credit course success.

When comparing the percentage point difference between instructional modalities to the overall Reading retention rate for 2016-17, the retention rate was not applicable for traditional (face-to-face) Reading courses, minimally different for online courses, not applicable for hybrid courses, and not applicable for correspondence (cable, telecourse, and other distance learning) courses.

When comparing the percentage point difference between genders to the overall Reading retention rate for 2016-17, the retention rate was minimally different for female students in Reading courses, not applicable for male students, and not applicable for students of unknown gender.

When comparing the percentage point difference between ethnicity groups to the overall Reading retention rate for 2016-17, the retention rate was not applicable for African American students in Reading courses, not applicable for American Indian/AK Native students, substantially higher for Asian students, not applicable for Hispanic students, not applicable for Pacific Islander/HI Native students, substantially lower for White students, substantially higher for multi-ethnic students, and not applicable for students of other or unknown ethnicity.

When comparing the percentage point difference between age groups to the overall Reading retention rate for 2016-17, the retention rate was not applicable for students aged 19 or less in Reading courses, substantially higher for students aged 20 to $\mathbf{2 4}$, substantially lower for students aged $\mathbf{2 5}$ to $\mathbf{2 9}$, not applicable for students aged 30 to 34 , not applicable for students aged 35 to 39 , not applicable for students aged 40 to 49 , and not applicable for students aged $\mathbf{5 0}$ and older.
*Note: College term success and retention averages and institution-set standards are computed annually and recorded in the college Key Performance Indicators (KPI) Scorecard.

Data Source: Banner Student Information System

Calculation Categories

| Language | Range |
| :--- | :--- |
| Minimal to No Difference | $<1.0 \%$ |
| Slight Increase/Decrease | Between $1.0 \%$ and $5.0 \%$ |
| Moderate Increase/Decrease | Between $5.1 \%$ and $10.0 \%$ |
| Substantial Increase/Decrease | $>10.0 \%$ |

## Student (SLOs) and Program Student Learning Outcome (PSLOs)

2016-2017 Humanities Program Student Learning Outcomes (PSLOs)

| Humanities PSLOs | $\mathbf{N}$ | Able and <br> Confident | Able and <br> Somewhat <br> Confident | Able and <br> Not <br> Confident | Not <br> Able |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Apply perspectives from a variety of disciplines to <br> develop an understanding of American culture, past and <br> present, and its impact upon both the peoples of the | 1 | $100.0 \%$ | $0.0 \%$ | $0.0 \%$ | $0.0 \%$ |
| United States and those outside its borders. |  |  |  |  |  |
| Critically evaluate historical sources, literature, art, film, <br> music, or other types of cultural expressions in terms of <br> their relevance to the American experience. | 1 | $100.0 \%$ | $0.0 \%$ | $0.0 \%$ | $0.0 \%$ |
| Evaluate a literary work in terms of style and descriptive <br> technique, language, tone, mood, and literary <br> conventions, such as symbolism, imagery, irony, and <br> poetic devices such as meter and rhyme pattern. | 1 | $100.0 \%$ | $0.0 \%$ | $0.0 \%$ | $0.0 \%$ |
| Evaluate and interpret the ways in which people through <br> the ages in different cultures have responded to <br> themselves and the world around them in artistic and <br> cultural creation. | 1 | $100.0 \%$ | $0.0 \%$ | $0.0 \%$ | $0.0 \%$ |

There were not enough respondents (less than 10) to the 2016-2017 post-graduate survey for the Humanities Program to produce meaningful data.


## Curriculum Review

Summarize curriculum activities in the past year, providing dates of revisions, new course adoptions, and/or course deletions. Present a list of current degree(s)/certificate(s) and write a summary on new any degree or certificate discontinued over the past year.

Table Curriculum Review

| Course | Date Reviewed |  |
| :--- | :--- | :--- |
| English C098 | Fall 2017 | suspended |
| Reading C099 | Fall 2017 | new course added |
| English C090 - C100 co-requisite | Spring 2018 | new co-req course approved |
| English C098N | Fall 2018 | new NC course created for certificate |
| English C099N | Fall 2018 | new NC course created for certificate |

## Progress on Initiative(s)

Table Progress on Forward Strategy Initiatives

| Initiative(s) | Status | Progress Status Description | Outcome(s) |
| :--- | :--- | :--- | :--- |
| In collaboration with the Student <br> Success Center, the Counseling <br> Department, the ESL Department, and <br> the English Department, implement an <br> initiative with the outcome that, by <br> 2020, at least 50\% of the students who <br> pass ESL C160 will persist to English <br> C099 in the subsequent semester. | In-Progress | At the All College and <br> beyond, English 099 <br> instructors will forge a plan <br> to create pathways with ESL <br> C160 instructors, thus <br> ensuring students' <br> persistence. | TBD in 2020 |
| By 2021, improve Coastline's <br> performance on the Student Success <br> Scorecard by 5\% in the percentage of <br> students who begin in remedial English <br> courses and progress to English C100. | In-Progress | The number of students who <br> begin at 098 (two levels <br> below 100), without having <br> taken any basic skills <br> courses, is negligible. The <br> most recent scorecard <br> already shows a substantial <br> increase in remedial to <br> college progression. | TBD in 2021 |
| By spring 2021, hire at least one new <br> full-time English instructor. | Completed | Starting in Fall'16, the <br> English department will be <br> requesting two new full-time <br> English faculty members OR <br> one new full-time English <br> faculty members + one new <br> Humanities (with dual FSA) <br> full-time faculty member. | Two new f.t. English <br> instructors have been hired <br> for the Fall '17 semester. |
| English has updated its cut scores on <br> the English Placement Test and has <br> introduced a pilot to evaluate the <br> merits of multiple measures (GPA, <br> highest grade in highest level of <br> English) placement. <br> In addition, English will explore <br> acceleration options, including an <br> 099/100 course wherein students <br> enroll in 100 but take a co-requisite <br> course that provides supplemental <br> instruction and tutoring. |  |  |  |

## Response to Program/Department Committee Recommendation(s)

Progress on Recommendations

| Recommendation(s) | Status | Response Summary |
| :--- | :--- | :--- |
| Build more awareness around the discipline-specific <br> majors. | Underway | Humanities will build student awareness <br> about majors via internal promotion <br> (instructors communicating future class <br> and major options with their current <br> students) and external marketing. |

## Program Planning and Communication Strategies

Describe the communication methods and interaction strategies used by your program faculty to discuss programmatic-level planning, SLO/PSLO data, institutional performance data, and curriculum and programmatic development.

Beyond the twice-yearly discipline meetings where topics such as SLOs data collection, online best practices, and curriculum are discussed, faculty in the English and Humanities program communicate regularly via email. In addition, a program Canvas shell has been created as a repository for documents and data, including KPIs.

## Implications of Change

Provide a summation of perspective around the implications associated with shift in the program performance trends
Due to AB 705, the English program has devised more options for students to place directly into freshman composition. These include guided self-placement, placement via h.s. cumulative GPA or highest grade in highest level of English, and a co-requisite option (Engl 090-100) for students who place into 099 via the aforementioned options but wish to enroll directly in 100 while concurrently enrolling in an additional, oneunit basic skills class.

Along the same line, English C098 was suspended, effective Fall 2018, making English C099 the sole remedial English class in the composition sequence. Similarly, the English 020-025 sequence, which was offered via independent study, will no longer be offered as of Spring '19 due to changes at the CA Dept of Corrections and Rehabilitation.

See below for more information and initiatives.

## Section 2: Human Capital Planning

## Staffing

Table 2.1 Staffing Plan

| Year | Administrator | Management | F/T Faculty | P/T Faculty | Classified | Hourly |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: |
| Previous year <br> $2017-18$ | No change | No change | Two new f.t. <br> faculty were <br> hired, bringing <br> the total to four | There are <br> approximately <br> 22 p.t. faculty <br>  <br> Humanities | No change | No change |
| Current year <br> $2018-19$ |  |  | An additional <br> p.t. instructor <br> was hired to <br> teach English <br> C102 onsite |  |  |  |
| 1 year <br> $2019-20$ |  |  |  |  |  |  |
| 2 years |  |  | After new f.t. <br> faculty are <br> tenured, <br> program may <br> seek add'l f.t. <br> faculty. |  |  |  |
| 3 years <br> $2021-22$ |  |  |  |  |  |  |

## Professional Development

Provide a description of the program's staff professional development participation over the past year. Include evidence that supports program constituents participating in new opportunities to meet the professional development needs of the program.

Table 2.2 Professional Development

| Name (Title) | Professional Development | Outcome |
| :--- | :--- | :--- |
| MB | Participated in the Diversity workgroup <br> committee and attending the NCORE <br> conference (National Conference on Race and <br> Ethnicity); began utilizing Starfish in my <br> summer classes to track students' progress | I learned more about equity- <br> minded teaching and retention <br> strategies for online students. I <br> have been more persistent <br> about contacting students when <br> they have missed major <br> assignments. |
| MF | ASCCC fall 2017 Plenary Session all three days <br> and attended break-out sessions on AB 7 05 <br> and on curriculum. I just finished two days at <br> the Guided Pathways Retreat. Have been <br> working with team to develop an OER textbook <br> for English C103. | I was on the careers team and <br> got some good ideas from the <br> group that I would like to see <br> implemented in our classes. |
| KL | July and August 2017: @One Training: Creating <br> Accessible Course Content (U17E01) | I learned a great deal about <br> creating accessible course <br> content. |


| Name (Title) | Professional Development | Outcome |
| :---: | :---: | :---: |
| KL (cont'd) | July 2017: Accepted the invitation to join the Peace, Justice, and Sustainability Advisory Board of GWC's Peace Studies Program November 2017: Attended SharePoint Training. March 2018: SafeTALK Training May 2018: Vet Net Ally Training | Outcome: Learning more about these values has informed my teaching. <br> I learned how to post agendas and minutes to help with the accreditation process. <br> I learned the four steps to help students avoid acting on suicidal thoughts. <br> I have a greater sensitivity to Veterans' issues and concerns, and I learned how to mitigate them. |
| KM | CAP conference attendance in July of this year. <br> The overall theme of the conference was Equity. I attended the "Focused and PreReading" session on Saturday as well as the "Establishing Themes" session on Sunday. | My most significant learning takeaway was understanding how to implement effective pre and post reading activities that incorporate video and audio forms of technology. |
| SB | Starfish training/pilot and Equity workshop. Teaching Writing to English Language Learners. Teaching Students with Autism Spectrum Disorder. <br> Your Own Words: Effective Vocabulary Instruction. <br> CAP Community of Practice. | This is particularly helpful as it provided me with strategies to better serve the ESL students in my Freshman Composition courses. It also helps to reinforce the idea that teaching ESL, while related to our discipline, requires a unique set of skills that most English faculty members don't possess. It focused a lot on working with a support staff and the parents of the student, which isn't possible at our level of education. <br> The ASD course emphasized the need for personal attendants for students who have behavior issues or who have a difficult time remaining on task. This is a service that we don't offer at Coastline. The strategies I learned to better serve this unique population are helpful and are Universal Design best practices. |
| OC | Two CAP conferences. <br> Designed and co-chaired a session at Coastline's Summer Institute. | These conferences allowed me to develop new skills and perspectives to help all students-- especially firstgeneration college students, atrisk students, students who would have previously been placed in basic skills classes, |


| Name (Title) | Professional Development | Outcome |
| :--- | :--- | :--- |
|  |  | etc., succeed in transfer level <br> classes. <br> The SI activity allowed me to <br> engage in collaboration with <br> math faculty on how to better <br> help students with reading and <br> comprehension problems that <br> are cross-disciplinary. |
| SD |  | The events informed me about <br> the following: acceleration; <br> faculty mini-grants and zero- <br> cost adoptions; online retention |
| and essay proofreading options; |  |  |
| new data and research on ways |  |  |
| of assessing student work; SLOs, |  |  |
| RSI, LDA, AB 705. |  |  |

## Section 3: Facilities Planning

## Facility Assessment

There are no pressing facilities requests. However, given demand, an additional computer lab at Le-Jao would be helpful.

## Section 4: Technology Planning

## Technology Assessment

An instructor requested that there be one contact person at the FSC or at Tech Support who is a specialist in the needs of particular programs such as English. In addition, perhaps someone could be "on call" for tech support during off hours.

## Section 5: New Initiatives

Initiative: Provide a short description of the initiative.
Describe how the initiative supports the college mission:
Provide an explanation of how the initiative supports the College mission.

What college goal does the initiative support? Select one
$\square$ Student Success, Completion, and Achievement
$\square$ Instructional and Programmatic Excellence
$\square$ Access and Student Support
$\square$ Student Retention and Persistence
$\square$ Culture of Evidence, Planning, Innovation, and Change
$\square$ Partnerships and Community Engagement
$\square$ Fiscal Stewardship, Scalability, and Sustainability

What Educational Master Plan objective does the initiative support? Select all that apply
$\square$ Increase student success, retention, and persistence across all instructional delivery modalities with emphasis in distance education.Provide universal access to student service and support programs.Strengthen post-Coastline outcomes (e.g., transfer, job placement).Explore and enter new fields of study (e.g., new programs, bachelor's degrees).Foster and sustain industry connections and expand external funding sources (e.g., grants, contracts, and business development opportunities) to facilitate programmatic advancement.Strengthen community engagement (e.g., student life, alumni relations, industry and academic alliances).Maintain the College's Asian American and Native American Pacific Islander Serving Institution (AANAPISI) designation and pursue becoming a designated Hispanic Serving Institution (HSI).

What evidence supports this initiative? Select all that apply
$\square$ Learning Outcome (SLO/PSLO) assessmentInternal Research (Student achievement, program performance)External Research (Academic literature, market assessment, audit findings, compliance mandates)

Describe how the evidence supports this initiative.
Provide a summary of how the evidence supports the initiative.

Recommended resource(s) needed for initiative achievement:
Specify what resource(s) are needed to support the completion of the initiative.

What is the anticipated outcome of completing the initiative?
Specify the anticipated result(s) of completing the initiative.
Provide a timeline and timeframe from initiative inception to completion.
Create a timeline and provide a timeframe that can be used to complete the initiative

The English program has undertaken three major initiatives:
(a) AB 705 curriculum changes involving suspension of basic skills courses and introduction of 090, a co-req course. This is part of Student Success, Completion, and Achievement and of Strengthen post-Coastline outcomes (e.g., transfer, job placement).
(b) The creation of a basic skills enhanced non-credit certificate consisting of 098N Writing Sentences to Paragraphs and 099N Writing Paragraphs to Essays. This is part of Student Success, Completion, and Achievement and of Strengthen post-Coastline outcomes (e.g., transfer, job placement). The certificate is called Preparation for College Writing and will go to the Curriculum committee for approval in October of 2018.
(c) An essay award competition was introduced to the administration and the Academic Senate in Spring 2018. This supports the college goal of Student Success, Completion, and Achievement. It also supports the EMP goal of strengthening community engagement in student life. Resources needed for this initiative include a nominal amount of funding for the prizes along with some human resources (essay scorers). As there will be essay awards for different modes and disciplines, the anticipated result is that students of varying majors and faculty of varying fields will participate in and reinforce writing across the disciplines.

## Section 6: Prioritization

List and prioritize resource requests that emerge from the initiatives. For full-time positions, include a Coast District approved job description

| Initiative | Resource(s) | Est. <br> Cost | Funding Type | Health, Safety Compliance | Evidence | College Goal | To be Completed by | Priority |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Establish an essay award competition | Funding and volunteers to score essays | \$1,200 | Ongoing | No | External Research | Student <br> Success, <br> Completion, and Achievement | 2019-20 | 1 |
|  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |

Prioritization Glossary

Initiative:
Resource(s):

Est. Cost:
Funding Type:
Health, Safety Compliance:
Evidence:

College Goal:
To be completed by:
Priority:

Provide a short description of the plan
Describe the resource(s) needed to support the completion of the initiative

Estimated financial cost of the resource(s)
Specify if the resource request is one-time or ongoing
Specify if the request relates to health or safety compliance issue(s)
Specify what data type(s) supported the initiative (Internal research, external research, or learning outcomes)
Specify what College goal the initiative aligns with
Specify year of anticipated completion
Specify a numerical rank to the initiative

## Data Glossary

Enrolled (Census): The official enrollment count based on attendance at the census point of the course.

FTES: Total full-time equivalent students (FTES) based on enrollment of resident and non-resident students. Calculations based on census enrollment or number of hours attended based on the type of Attendance Accounting Method assigned to a section.

FTEF30: A measure of productivity that measures the number of full-time faculty loaded for the entire year at 30 Lecture Hour Equivalents ( 15 LHEs per fall and spring terms). This measure provides an estimate of full-time positions required to teach the instruction load for the subject for the academic year.

WSCH/FTEF (595): A measure of productivity that measures the weekly student contact hours compared to full-time equivalent faculty. When calculated for a 16 week schedule, the productivity benchmark is 595 . When calculated for an 18 week schedule, the benchmark is 525 .

Success Rate: The number of passing grades (A, B, C, P) compared to all valid grades awarded.

Retention Rate: The number of retention grades (A, B, C, P, D, F, NP, $I^{*}$ ) compared to all valid grades awarded.

Fall-to-Spring Persistence: The number of students who completed the course in the fall term and re-enrolled (persisted) in the same subject the subsequent spring semester.

F2S Percent: The number of students who completed a course in the fall term and re-enrolled in the same subject the subsequent spring semester divided by the total number of students enrolled in the fall in the subject.

